

Medicare AWVs: Purpose & Process

Why perform an AWV?

A Medicare AWV is simply an “all-in-one” visit to review a member’s health, reported via G0402, G0438, and G0439 HCPCS codes on a claim. A means to an end. It’s the time when you can go over all a member’s **Chronic Condition** and **Quality Measure** needs. This is also known as “closing care gaps”.

However, an AWV is not the only opportunity to capture this information. **ANY ENCOUNTER** is equally capable of diagnosing, capturing, and reporting **Chronic Condition** and **Quality** information, leading to compliance. The process on Pg. 2 can and should also be applied to **ANY** Medicare encounter.

What does this mean for the Member & PCP?

Capturing and Re-Capturing Chronic Conditions

Medicare assigns a score (RAF Score) to a variety of Chronic Conditions (ICD Diagnosis Codes). The higher the RAF score, the more Medicare funds care for the member, allowing for effective care. Not all diagnoses are RAF-bearing, but many are, and we provide a guide to assist with the most common ones.

Under Empire’s PCP-first model, the PCP has access to most of these funds, rewarding the PCP for quality and preventative care. **RAF score is the number one way of increasing your practice revenue.**

Each year, a member’s RAF score resets, so past conditions need to be recaptured every year should they persist. Our quality tool, Cozeva, makes this very easy.

STAR Measures

Medicare grades the quality of care received by members with a STAR Rating. The better this rating, the better the care given to members and also how we as IPA-PCP partners rank, allowing for better access to funds and health plans in the future.

These measures are care-based, such as how well we control Blood Pressure, or Diabetes. Cozeva also helps with tracking and achieving satisfactory performance.



Medicare AWWs & Encounters: What's the basic process?

1. Preparing for the Visit

- a. **Before each visit: Download and Print the member's CareOps page from Cozeva.** You access it via the Empire Healthcare Portal.
- b. **Provide this CareOps page to the Provider** to help guide them during the visit. Red dots next to **Chronic Conditions** and **Quality Measures** mean they have not been captured or met compliance in the current year.
- c. **Provide Empire's "Common Chronic Conditions" guide.** This guide cues in the provider to the ICD Diagnosis codes that are used in reporting some of the most common RAF-bearing Chronic Conditions.

2. Ensure the Provider tends to and documents the Chronic Conditions and Quality Measures.

- a. **Chronic Conditions Documentation: At least one M.E.A.T. criteria per diagnosis is needed to substantiate the reporting and billing of a diagnosis.**
 - i. **Monitor:** Document the ongoing surveillance of signs, symptoms, and disease progression or regression. This includes ordering tests and referencing past lab results.
 - ii. **Evaluate:** Document the current state of the condition based on test results, physical exams, and the effectiveness of the current treatment plan.
 - iii. **Assess/Address:** Document discussions with the patient about the condition, review of records, counseling, and how the condition will be evaluated moving forward. It also includes ordering additional tests.
 - iv. **Treatment:** Document the treatment being provided for the condition, which can include prescribing or continuing medications, specialist referrals, or other therapeutic interventions.

3. Ensure the Encounter is Billed

- a. Submit the relevant CPTII and ICD codes via a **claim**.
- b. **Claims** are the **No. 1** way to transmit the work you & the providers have done upstream to the IPA > Plan > Medicare, so Medicare gives us all credit.

4. Track Progress & Get Rewarded:

- a. Both Cozeva and the Empire Portal can show you if we've received a claim. "Gaps" in Recapture and Quality Measures will be updated, reflecting new performance.
- b. **Get Rewarded:** Empire's Quarterly PCP and Staff Incentive Programs reward you for completing these measures and closing care gaps!

